



# Xpertayurcure Wellness Data Privacy Policy

Version: [June 2021 (v0.1)]

Protecting personal data is very important to Xpertayurcure Wellness Private Limited. The following Privacy Policy explains how Xpertayurcure Wellness Private Limited processes your personal data and describes your associated rights.

---

## Controller

The Xpertayurcure Wellness Private Limited company ("**Xpertayurcure Wellness**" or "we") mentioned in the imprint of this website will process your personal data as the data controller in accordance with this Privacy Policy and the applicable laws on the protection of personal data.

---

## Processing of your personal data

"Xpertayurcure Wellness" processes your personal data as part of your use of our websites and online services as described in the following:

### Use of the websites

When using our websites, "Xpertayurcure Wellness" processes information which is technically necessary for communication to take place and which may also be automatically sent to us by your browser or device, e.g. IP address, device type, browser type, pages visited, date and time of the request.



364H+QQ, Rishikesh, Uttarakhand  [care@xpertayurcure.com](mailto:care@xpertayurcure.com)

 +91 981 162 4141

 [www.xpertayurcure.com](http://www.xpertayurcure.com)





We process this information in order to enable you to visit the websites, to improve and accelerate the presentation of the websites, to adapt and prepare the information offered for specific target groups and to design the websites according to user preferences.

In addition, we process this information to ensure compliance with our Terms of Use, to exercise or defend ourselves against legal claims, and to prevent and counter fraudulent and similar actions, including attacks on our IT infrastructure.

The legal basis for the processing is the safeguarding of the legitimate interests of “Xpertayurcure Wellness” as website operator (Art. 6 para. 1 lit. f GDPR).

### **Subscription of information and participation in surveys**

On our websites you can subscribe to various information, such as subscribe to newsletters or provide us with comments and feedback by participating in surveys. “Xpertayurcure Wellness” processes the personal data that you have entered via the website, e.g. contact information such as first and last name, e-mail address, telephone number or comments.

“Xpertayurcure Wellness” uses this personal data to contact you and provide the requested information, to process your comments and feedback and to adapt and prepare the information offered for specific target groups.

The legal basis for the processing is your consent (Art. 6 para. 1 lit. a GDPR).

### **Use of contact forms and chatbots**

You can contact us directly via contact forms and *chatbots* on our website and in particular provide your contact details. “Xpertayurcure Wellness” processes the contact information you provide, such as your first and last name, e-mail address or telephone number, as well as information you provide in a support request, in order to respond to and clarify your contact or request.



364H+QQ, Rishikesh, Uttarakhand  care@xpertayurcure.com

 +91 981 162 4141

 www.xpertayurcure.com





The legal basis for the processing is your consent (Art. 6 para. 1 lit. a GDPR). If your request is aimed at the conclusion of a contract, the legal basis for the processing is the performance of a contract (Art. 6 para. 1 lit. b GDPR).

## Online Services

On our websites you can register for various “Xpertayurcure Wellness” Online Services by providing your personal data, for example to access technical documents of our products or to exchange information in user forums.

“Xpertayurcure Wellness” processes the personal data that you have entered when using the “Xpertayurcure Wellness” Online Services for example when registering or logging in, such as your first and last name, e-mail address, telephone number, comments or forum posts.

“Xpertayurcure Wellness” processes your personal data,

- to provide the services and features of the Online Services and to manage your use; or to enable you to use the services and features of the Online Services;
- to verify your identity and enable user authentication;
- to ensure compliance with our Terms of Use, establish or defend against legal claims, and prevent fraudulent or similar acts, including attacks on our IT infrastructure.

The legal basis for the processing is your consent (Art. 6 para. 1 lit. a GDPR), the performance of a contract (Art. 6 para. 1 lit. b GDPR) or the safeguarding of the legitimate interests of “Xpertayurcure Wellness” as the provider of online services (Art. 6 para 1 lit. f GDPR).

## Processing of personal data related to your business relationship with Xpertayurcure Wellness

In the context of a business relationship with Xpertayurcure Wellness, we process personal data of contact persons at customers, interested parties, sales partners, suppliers and partners



364H+QQ, Rishikesh, Uttarakhand [care@xpertayurcure.com](mailto:care@xpertayurcure.com)

+91 981 162 4141

[www.xpertayurcure.com](http://www.xpertayurcure.com)





("business partners"). For further information, please refer to the "Xpertayurcure Wellness" Privacy Policy for Business Partners at the bottom of the page under "Downloads".

---

## Cookies

We use cookies on this website. You can find further information regarding cookies in our [Cookie Policy](#). It also describes how you can object to the use of cookies.

---

## Links to other websites

This Privacy Policy applies only to "Xpertayurcure Wellness" websites and not to third party websites and applications. "Xpertayurcure Wellness" websites may contain links to third party websites and applications that may be of interest to you. "Xpertayurcure Wellness" is neither responsible for the collection, processing and use of your data by websites or applications that are not operated by "Xpertayurcure Wellness", nor responsible for their content. For information on the processing of your personal data, please refer to the data privacy policies of the respective providers.

---

## Mobile Apps

"Xpertayurcure Wellness" being healthcare tech company also will be offering a variety of applications that you can download to your mobile device, such as your smartphone ("Mobile Apps"). Some of these apps have their own privacy policy. These privacy policies can be viewed on the App Store prior to downloading the Mobile App and in the Mobile App itself.



364H+QQ, Rishikesh, Uttarakhand [care@xpertayurcure.com](mailto:care@xpertayurcure.com)

+91 981 162 4141

[www.xpertayurcure.com](http://www.xpertayurcure.com)





## Recipient and disclosure of personal data

“Xpertayurcure Wellness” works with other affiliated companies and external services providers and may therefore transfer your personal information for the purposes described above to:

- other “Xpertayurcure Wellness” and “Xpertayurcure Wellness” Group companies;
- service providers who process data as part of their service provision for “Xpertayurcure Wellness” (e.g. service providers for IT maintenance activities, processing enquiries, administration of user identities);
- courts, arbitration tribunals, authorities or legal advisors, if this is necessary to comply with applicable law or to assert, exercise or defend against legal claims.

As a global company, “Xpertayurcure Wellness” also has affiliates in countries outside the European Economic Area (EEA) ('third countries') and cooperates with external service providers who may also be located in third countries. Third countries are countries where the applicable law does not guarantee the same level of data protection as within the EEA.

In the event that the recipients of your personal data are located in third countries for which the EU Commission has not made an adequacy decision to the effect that an adequate level of data protection exists in these third countries, “Xpertayurcure Wellness” will take other measures to implement appropriate guarantees for the protection of your personal data in accordance with the GDPR.

We therefore only pass on your personal data to Xpertayurcure Wellness and “Xpertayurcure Wellness” companies in third countries if they have implemented the binding corporate rules of “Xpertayurcure Wellness” for the protection of personal data (Binding Corporate Rules, "BCR") approved by the data protection supervisory authority. You can find further information about the Xpertayurcure Wellness BCR under "Downloads" at our website.



364H+QQ, Rishikesh, Uttarakhand  [care@xpertayurcure.com](mailto:care@xpertayurcure.com)

 +91 981 162 4141

 [www.xpertayurcure.com](http://www.xpertayurcure.com)





Personal data is only transferred to external recipients in third countries if, for example, they have concluded (i) [EU standard data protection clauses](#) with Xpertayurcure Wellness or introduced (ii) [Binding Corporate Rules](#).

For further information on the respective guarantees, please refer to the following links:

- [EU Standard Data Protection Clauses](#)
- [Binding Corporate Rules](#)

Further information and a copy of the implemented measures can be obtained upon request from the “Xpertayurcure Wellness” Data Privacy Organization (see contact information under "Contact").

---

## Storage duration

“Xpertayurcure Wellness” will only process your personal data for as long as it is necessary to fulfil the purpose of the processing (e.g. until the matter you have contacted us with is completely clarified) or until you revoke your consent or object to the processing and there is no other legal basis or overriding legitimate reasons for the processing. To the extent that “Xpertayurcure Wellness” needs to process your personal data in order to fulfil a legal obligation or the processing is necessary for the establishment, exercise or defense of legal claims, “Xpertayurcure Wellness” stores your personal data until the legal obligation is fulfilled or the legal claims have been asserted.

---

## Your rights

According to the data privacy law applicable in the EU/EEA, you have the right – provided that the respective legal requirements are fulfilled – to:



364H+QQ, Rishikesh, Uttarakhand  [care@xpertayurcure.com](mailto:care@xpertayurcure.com)

 +91 981 162 4141

 [www.xpertayurcure.com](http://www.xpertayurcure.com)





- obtain confirmation as to whether “Xpertayurcure Wellness” processes personal data about you and, where that is the case, obtain access to your personal data processed by “Xpertayurcure Wellness” as well as other information,
- obtain the rectification of your inaccurate personal data processed by “Xpertayurcure Wellness”,
- obtain from “Xpertayurcure Wellness” the erasure of your personal data processed by “Xpertayurcure Wellness”,
- obtain from “Xpertayurcure Wellness” restriction of processing of your personal data,
- obtain your personal information that you have provided to “Xpertayurcure Wellness” in a structured, commonly used and machine-readable format or request that your personal information be transmitted to another recipient,
- object to the processing of your personal data by “Xpertayurcure Wellness” and, on grounds relating to your particular situation, to object to the processing of your personal data insofar as the processing of your personal data is based on legitimate interests.

If you have given “Xpertayurcure Wellness” your consent to process your personal data, you have the right to withdraw your consent at any time with effect for the future, i.e. your withdrawal does not affect the legality of the processing carried out based on the consent prior to the withdrawal. After withdrawal, Xpertayurcure Wellness may only process your personal data to the extent that “Xpertayurcure Wellness” can base the processing on another legal basis.

If you wish to exercise any of your rights, please contact the “Xpertayurcure Wellness” Data Privacy Organization (see contact information under "*Contact*").


---

### Contact for questions and complaints, data protection officer

The Data Protection Officer of “Xpertayurcure Wellness” and the “Xpertayurcure Wellness” Data Privacy Organization provide support in all questions relating to data privacy as well as



364H+QQ, Rishikesh, Uttarakhand  [care@xpertayurcure.com](mailto:care@xpertayurcure.com)

 +91 981 162 4141

 [www.xpertayurcure.com](http://www.xpertayurcure.com)





questions, comments, concerns or complaints. The Data Protection Officer and the “Xpertayurcure Wellness” Data Privacy Organization may be contacted via our portal [‘Let us know - Data Privacy’](#).

The “Xpertayurcure Wellness” Data Protection Officer and the “Xpertayurcure Wellness” Data Privacy Organization will always use best efforts to address and remedy your request or complaint. In addition to contacting the Data Protection Officer of “Xpertayurcure Wellness” and the “Xpertayurcure Wellness” Data Privacy Organization, you also have the possibility at any time to contact the competent data protection supervisory authority with your enquiry or complaint. An overview of the national and international data protection authorities is available [here](#).

This Privacy Policy is updated from time to time. The date of the last update can be found at the beginning of this Privacy Policy. We recommend that you visit this page regularly to check for any updates that may have been made.

## Downloads

[Binding Corporate Rules \(“BCR”\) – Summary of Third Party Rights](#)  
[“Xpertayurcure Wellness” Business Partner Privacy Notice](#)

---

## Privacy Policy for Customer Visits

About the processing of personal data for customers visiting “Xpertayurcure Wellness”.

- [Read more on next page](#)



364H+QQ, Rishikesh, Uttarakhand [care@xpertayurcure.com](mailto:care@xpertayurcure.com)  
+91 981 162 4141 [www.xpertayurcure.com](http://www.xpertayurcure.com)







# Privacy Policy for Customer Visits

Version: [June 2021 (v0.1)]

---

## Controller, categories of data, purpose of processing, legal basis

Xpertayurcure Wellness (“Xpertayurcure Wellness Private Limited”) may process the following categories of personal data about you:

- Name and job information such as job title, institution
- Contact data such as address, email address

“Xpertayurcure Wellness Private Limited” processes your personal data for the following purposes:

- Planning, organization and implementation of your visit to “Xpertayurcure Wellness Private Limited” including the provision of services such as hotel bookings, transportation, meals
- Communication regarding your visit.

---

## Compliance with legal requirements and guidelines

The processing of your personal data is necessary to meet the aforementioned purposes. Unless indicated otherwise, the legal basis for the processing of your personal data is Article 6 (1) (b), (c) and (f) of the EU General Data Protection Regulation (GDPR). “Xpertayurcure



364H+QQ, Rishikesh, Uttarakhand  care@xpertayurcure.com

 +91 981 162 4141

 www.xpertayurcure.com





Wellness Private Limited” has a legitimate interest in the processing of your personal data for the purpose of providing and performing our services around your visit. If “Xpertayurcure Wellness Private Limited” does not collect the respective personal data, the purposes described may not be met by “Xpertayurcure Wellness Private Limited”.

---

## Retention periods

We delete your personal data after a maximum period of two years after your visit unless statutory retention obligations under applicable law (such as tax or commercial law) require us to further retain your personal data.

---

## Recipients and transfer of personal data

For the purposes mentioned above your personal data may be transferred to and processed by the following recipients:

- “Xpertayurcure Wellness Private Limited” group companies
- Service providers that support “Xpertayurcure Wellness Private Limited”, for example hotels, pick up services
- If legally permitted to do so, courts, law enforcement authorities, regulators or attorneys if necessary to comply with the law or for the establishment, exercise or defense of legal claims

Sometimes the recipients of your personal data may be located in countries outside of the EU/European Economic Area (“third country”), in which applicable laws do not offer the same level of data protection as the laws within the EU/European Economic Area.

In such cases, “Xpertayurcure Wellness Private Limited” takes measures to implement appropriate and suitable safeguards for the protection of personal data by other means. In



364H+QQ, Rishikesh, Uttarakhand  [care@xpertayurcure.com](mailto:care@xpertayurcure.com)

 +91 981 162 4141

 [www.xpertayurcure.com](http://www.xpertayurcure.com)





particular, “Xpertayurcure Wellness Private Limited” transfers personal data to external recipients in third countries only in case the respective recipient:

- entered into EU Standard Contractual Clauses with “Xpertayurcure Wellness Private Limited”; or
- implemented Binding Corporate Rules in its organization; further information about the “Xpertayurcure Wellness” BCR can be found [here](#);

You may contact “Xpertayurcure Wellness” for further information and/or copies of the safeguards implemented.

---

## Your rights

Under applicable data protection law within the EU/European Economic Area you may - provided that the respective legal pre-conditions are met - have the right to:

- obtain from “Xpertayurcure Wellness” confirmation as to whether or not personal data concerning you are being processed, and where that is the case, access to your personal data;
- obtain from “Xpertayurcure Wellness” the rectification of inaccurate personal data concerning you;
- obtain from “Xpertayurcure Wellness” the erasure of your personal data;
- obtain from “Xpertayurcure Wellness” restriction of processing regarding your personal data;
- obtain from “Xpertayurcure Wellness” a copy of personal data concerning you, which you actively provided, in a structured, commonly used and machine-readable format and to request from “Xpertayurcure Wellness” to transmit those data to another recipient selected by you; and
- object, on grounds relating to your particular situation, to processing of personal data concerning you.



364H+QQ, Rishikesh, Uttarakhand  [care@xpertayurcure.com](mailto:care@xpertayurcure.com)

 +91 981 162 4141

 [www.xpertayurcure.com](http://www.xpertayurcure.com)





If you wish to assert one of your rights and/or receive further information, please use the following contact.

---

## Data privacy contact for questions and complaints


The Data Privacy Officer of “Xpertayurcure Wellness” and the Xpertayurcure Wellness Private Limited Data Protection Organization provide support with any data privacy related questions, comments, concerns or complaints or in case you wish to exercise any of your data privacy related rights.

The Data Privacy Officer of “Xpertayurcure Wellness” and the Xpertayurcure Wellness Private Limited Data Privacy Organization may be contacted via mail to '[Let us know - Data Privacy](#)'.

The Data Privacy Officer of “Xpertayurcure Wellness” and the “Xpertayurcure Wellness Private Limited” Data Privacy Organization will always use best efforts to address and settle any requests or complaints you bring to its attention. Besides contacting the Data Privacy Officer of “Xpertayurcure Wellness” and the “Xpertayurcure Wellness Private Limited” Data Privacy Organization, you always have the right to approach the competent data protection authority with your request or complaint.



364H+QQ, Rishikesh, Uttarakhand  [care@xpertayurcure.com](mailto:care@xpertayurcure.com)

 +91 981 162 4141

 [www.xpertayurcure.com](http://www.xpertayurcure.com)





## Welcome to the Xpertayurcure Wellness Data Privacy Breach and Information Portal

As “Xpertayurcure Wellness”, we are fully committed to compliance with data privacy laws and regulations in our organization and across our products, solutions and services. Protecting the security and privacy of personal data of our employees, customers, suppliers and partners is of great importance to “Xpertayurcure Wellness”.

This Data Privacy Breach and Information Portal allows you to contact us with information about a **potential personal data breach** and with a **request for information** on how “Xpertayurcure Wellness” processes your personal data.

In case of a **personal data breach** - such as an unauthorized disclosure or access of personal data - the breach has to be addressed in an appropriate and timely manner to avoid physical, material or other damage to individuals. Please share any information about incidents that affect personal data with us immediately as we may also have to inform the supervisory authority about personal data breaches within 72 hours. Please also submit a report if you are not sure whether the incident qualifies as a personal data breach. We will review all information we receive carefully and decide on further steps.

You can also use this portal to **request information** on how “Xpertayurcure Wellness” processes your personal data or exercise your privacy rights.

“Xpertayurcure Wellness” will always use best efforts to investigate and review potential personal data breaches carefully and address and settle any requests or complaints brought to our attention.

But we also need your help, so let's work together to guarantee that the protection of personal data is ensured at “Xpertayurcure Wellness” at all times.



364H+QQ, Rishikesh, Uttarakhand  [care@xpertayurcure.com](mailto:care@xpertayurcure.com)

 +91 981 162 4141

 [www.xpertayurcure.com](http://www.xpertayurcure.com)

